



## Welcome to Dreamfields Glamping...

Your luxury glamping experience hidden in the beautiful Devon countryside!

We want everyone to enjoy their stay here with us so please take a moment to read through our pack for helpful information, campsite rules and things to do in the local area!

### Site Address;

'Fourteen Acre Field'  
Stantyway Farm  
Budleigh Salterton  
Devon  
EX9 7JJ

### Check In/Out

Check in is between 16:00 and 19:00

We ask guests to advise us in advance of their estimated arrival time. If you are likely to be later than 19:00 please let us know so we can arrange for someone to meet you and show you to your tent.

Check out by 10:00

Guests will be able to unload your cars in the field next to your tent and then will be directed to park at one end of the field which is a short walk away.

### Inside your tent!

Each five-metre bell tent has a double bed with a proper mattress along with air beds for additional guests, rugs, tea making facilities, handmade bunting, a waste paper bin, warm lanterns and flowers.

Sheets, duvet covers and pillow cases will be provided for the double bed and single sheets will be provided for the additional guests in airbeds, **please bring suitable bedding and pillows for any additional guests**. Please also bring towels and torches as these won't be available on site.

Each tent is fitted with two plug points for your use. We provide a kettle, along with tea, coffee and sugar. There is drinking water on site and your tent will have a water bottle which you can refill as required.

Crockery, cutlery, glassware, BBQ's and saucepans are available on request from reception and for an additional charge. We have a few high chairs available, please let us know in advance if you will need one so can reserve it for you. For a BBQ hire the first bag of charcoal will be complimentary, additional bags are available to be purchased on site.

### Outside your tent

There is a picnic table and haybales for alfresco dining outside each tent.

No disposable or ground based BBQ's are permitted.

No fire pits are permitted within your tent area – please join us at the communal fire pits which are operated and maintained by the staff.



### **Communal Areas**

Our communal area offers haybales and plentiful seating, picnic blankets and cushions, a cosy bar, outdoor cinema, Barista Coffee machine and a splendid firepit, perfect for toasting complimentary marshmallows under the stars.

### **Toilets and Showers**

Our toilets are very clean and we will have hand sanitiser available for your use. You will be asked to book a time slot for the showers- this is to ensure they are fully cleaned by our attendant in between each family's use. our washing up area is basic but hygienic and our showers are both very clean and very warm!

### **Washing up and kitchen facilities**

We will provide wash up facilities within a communal area for your use. Before you check out, please be sure to clean all the equipment you may have used from your tent and return it, ready for the next guests' use.

We do not have fridges available for your use so please do bring coolboxes with you. We will be happy to re-freeze ice packs for you as required.

### **Bins**

Please use the bins provided for all rubbish – these will be situated in the wash up area. Dreamfields requests you support us with recycling and using the correct bins.

### **Noise**

We will be operating a Low Noise Policy from 22:00 in the grounds of the site every night. We ask you to respectfully adhere to this policy.

### **Bar**

Our onsite bar will be open daily from 17:30 to 21:45 - join us for happy hour, or sit back and relax enjoying cold drinks and cocktails around the communal fire pit as the sun goes down. Our staff will also be operating a Challenge 21 policy.

### **Catering**

Back by popular demand, Pizza's will be available from the bar area every evening from 5.30pm – 8.00pm. Enjoy these in the communal areas or take back to your tent to enjoy together.

Pan & Ice.. the amazing ice cream theatre will be onsite to entertain kids and big kids alike

Themed dinner nights will be taking place – follow our social media for announcements

### **Breakfast**

A locally sourced fresh breakfast will be delivered to your tent each morning between 07:30 and 08:30

### **Outdoor Cinema**

We will be operating an Outdoor Cinema for all guests showing a film at 6.00pm each evening.

### **Games for all the family**

If you fancy spending your days relaxing in the field there are plentiful games for small kids and big kids alike such as boules, croquet, football, badminton, giant jenga, table tennis and many more!



## **Be confident with our Covid Secure Commitment**

At Dreamfields you can easily practise social distancing, our tents are positioned with extensive personal space in mind and out in fresh, open air.

We have put all our efforts into creating a Glamping site with measures in place which protect our visitors, staff and the local community and we trust you will show the same spirit.

Please rest assured our high standards of cleanliness and also friendliness, will ensure you continue to enjoy the great outdoors with us whilst being in safe environment you feel comfortable with;

We will ensure your check in is socially distanced and request you advise us of your expected arrival time in advance

Guests should make themselves aware of the current government guidelines when booking their stay and prior to their arrival with us

Each tent will be deep cleaned and sanitised at every changeover of guests with high standard products

Toilets and shower facilities will be meticulously deep cleaned daily

All guests will be given a daily time slot per family for the showers to enable cleaning between every use and avoid queues

Our onsite catering facilities and outside caterers will meticulously follow the current guidelines required and have regularly cleaning

All kitchen utensils, plates, glasses, cutlery etc will be through washed and sanitised between usage

Our activities and outside areas will all follow the current guidelines

For your own protection we would be grateful if you could please bring your own additional hand sanitiser with you for your frequent use throughout your stay.

Duvets and mattress protectors will be disinfected between each stay. Sheets, duvet covers and pillow cases will be provided for the double bed and single sheets will be provided for the additional guests in airbeds, please bring suitable bedding and pillows for any additional guests.

Any guests who are showing symptoms or have a reason to believe they may have come in contact with the virus up to 14 days prior to their booking with us must, as per government requirements, self-isolate and follow the NHS guidelines which of course sadly means they cannot come onto our Glamping site. We will have thermometers available on site and check anyone whom is concerned upon arrival or during their stay

*We are living in uncertain times and all learning to adapt to the 'new normal' as it develops – we hope we can all work together to ensure your time with us is safe yet amazing Glamping experience.*